

## PEOPLE AND COMMUNITIES COMMITTEE

Subject:	Anti-Social Behaviour in Parks/Open Spaces
Date:	18 October 2017
Reporting Officer:	Nigel Grimshaw, Director City and Neighbourhood Services
Contact Officer:	Rose Crozier, Assistant Director City and Neighbourhood Services

Is this report restricted?	Yes No 🗸
Is the decision eligible for Call-in?	Yes 📈 No 🗌

1.0	Purpose of Report or Summary of Main Issues
1.1	Further to discussion at the People and Communities Committee meeting on 10 October 2017 on anti-social behaviour taking place in parks and open spaces in Belfast, the purpose of this report is to update Members on:
1.2	<ul> <li>The anti-social behaviour context in parks and open spaces across the city</li> <li>The ongoing work in response to these issues</li> <li>The planned work to improve the response to these issues</li> </ul>
2.0	Recommendations
2.1	Members are asked to consider the contents of the report.
2.2	Members are also asked to note the progress to date and endorse the future work planned to address these issues more effectively.
3.0	The Anti-Social Behaviour Context
3.1	Background
3.2	Members will be aware that anti-social behaviour remains an issue of concern for communities in Belfast.

3.3	Anti-social behaviour is defined as "acting in a manner that has caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator".
3.4	Anti-social behaviour in Belfast has increased by just over 5% comparing the April – August 2016 and April – August 2017 period.
3.5	However, this is lower than the Northern Ireland average which is a 7% increase in the same period.
3.6	Members will be very aware that anti-social behaviour can have seriously negative impacts on the quality of life of individuals, families and communities.
3.7	Anti-Social Behaviour in Parks/Open Spaces
3.8	Members will recall previous reports to People and Communities Committee (most recently in November 2016) updating Members on increasing concern about anti-social behaviour in parks and open spaces across the city.
3.9	Members will also recall that anti-social behaviour in parks and open spaces has been a significant focus for Council resources (both staff and financial) in recent years.
3.10	An additional concern in respect of parks and open spaces is the growth of a large group of young people who are transient in nature (anything from 50 – 150 young people at a time), who move across parks and open spaces in the city. This group can be under the influence of alcohol and drugs and are often determined to remain detached from existing structured youth provision in their own communities.
3.11	Members should be aware that many of the negative behaviours taking place in parks/open spaces are not anti-social behaviour, but are criminal in nature and often serious.
3.12	Anti-social behaviour is often under reported by members of the public and this can be particularly relevant in relation to anti-social behaviour in parks/open spaces.
3.13	However, anti-social behaviour is sometimes witnessed by Council Officers in parks/open spaces and often there is physical evidence of the anti-social behaviour.
3.14	Anti-social behaviour affects most parks/open spaces at difference times in a sporadic way, but there are a number of parks/open spaces that are subject to persistent anti-social behaviour.
3.15	Reported Anti-Social Behaviour
3.16	A review of reports from members of the public to Council regarding anti-social behaviour in parks/open spaces along with anti-social behaviour witnessed by Council Officers has identified the following parks/open spaces as having issues with persistent anti-social behaviour.
3.17	Please note figures provided below are for the current financial year to date. Please also note that the list below only represents the parks/open spaces with the highest numbers of reports of anti-social behaviour. Reports of anti-social behaviour are received for other parks/open spaces

	Park/Open Space		Area	Reported Ant-So	
•				Behaviour Incide	ents
	Woodvale		North	41	
	Grove Playing Fields		North	25	
	Cavehill		North	23	
	North Queen Street Playg	round	North	15	
	Repairs at Parks/Open Spa	<u>ces</u>			
)	As indicated above, anti-so	cial behav	viour is oft	en reported. Officers	have therefore reviewed
)	requisitions for repairs at pa			•	
	The list below provides deta		•		<ul> <li>•</li> </ul>
	descending order of cost of an assessment of the frequ	repairs fo	or this fina	ncial year with highes	st costs at the top) along v
	Park/Open Space	Area		n Repairs Needed	Frequency
	Musgrave Park	South		Criminal Damage	Unpredictable
	Falls Park/City Cemetery	West	Arson/C	Criminal	Persistent
			Damag	e/Burglary	
	Marrowbone	North	Crimina	I Damage	Persistent
	White Rise	West	Crimina	I Damage	Persistent
	Dunville	West	Arson		Unpredictable
	Sally Gardens	West	Crimina	I Damage	Unpredictable
	Ligoniel	North	Crimina	I Damage	Unpredictable
	Lenadoon	West	Arson		Unpredictable
	Whiterock	West	Crimina	I Damage	Unpredictable
	Member Feedback				
	Elected Members engage r			-	
•	behaviour in parks/open sp				
	issue and the following parl	(s/open s	paces pre	CONT MOST TRADUCATIV	as of concern.
	51	•		sent most nequently	
	Park/Open Space	Area		sent most nequently	
	Park/Open Space Falls Park/City Cemetery	Area West		sent most nequently	
	Park/Open Space	Area		sent most requently	
	Park/Open Space Falls Park/City Cemetery	Area West	ast	sent most rrequently	
	Park/Open SpaceFalls Park/City CemeteryMarrowbone	Area West North	ast	sent most rrequently	
	Park/Open SpaceFalls Park/City CemeteryMarrowboneLagan Walkway	Area West North South/E	ast	sent most rrequently	
	Park/Open SpaceFalls Park/City CemeteryMarrowboneLagan WalkwayOrangefield	Area West North South/E East	ast	sent most rrequently	
	Park/Open SpaceFalls Park/City CemeteryMarrowboneLagan WalkwayOrangefieldWhite Rise	Area West North South/E East West	ast	sent most rrequently	
	Park/Open SpaceFalls Park/City CemeteryMarrowboneLagan WalkwayOrangefieldWhite RiseGirdwood	Area West North South/E East West North	ast	sent most rrequently	
	Park/Open SpaceFalls Park/City CemeteryMarrowboneLagan WalkwayOrangefieldWhite RiseGirdwoodDunmurry HaltGrove Playing Fields	Area West North South/E East West North West North		sent most rrequently	
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;	Park/Open SpaceFalls Park/City CemeteryMarrowboneLagan WalkwayOrangefieldWhite RiseGirdwoodDunmurry HaltGrove Playing FieldsSerious Anti-Social Behavior	Area West North South/E East West North West North our and C	riminality ed above a	are affected by seriou	ıs anti-social behaviour ar

3.27	affected by criminality. These are Botanic Park, Ormeau Park and Lagan Meadows.
3.28	PSNI will attend the meeting to update Members on the parks/open spaces most affected by serious anti-social behaviour and crime as reported directly to them.
	The ongoing work in response to these issues
3.29 3.30	<u>'One Council' Approach</u>
3.31	Further to reports considered by Committee previously collaborative work between Parks, Community Safety and (D)PCSP (Policing and Community Safety Partnership) teams has been ongoing. Additionally, with those teams now being within the City and Neighbourhood Services Department the effectiveness of a 'one Council' response to anti-social behaviour is improving. Ongoing work includes:
	<ul> <li>Joint planning and ongoing 'one Council' front line responses to community safety issues in all parks and open spaces detailed above.</li> <li>Fortnightly operational planning meetings to monitor ongoing concerns and allocate</li> </ul>
	<ul> <li>responses</li> <li>Joint visible reassurance patrols of Council Officers and when required PSNI</li> <li>Proactive visits to off licenses around parks/open spaces to give advice and guidance on consequences of selling alcohol to minors</li> <li>Ongoing delivery of programming to support positive and legitimate use of the parks/open spaces</li> </ul>
	<ul> <li>Delivery of positive diversionary activities in partnership with (D)PCSP's</li> <li>Partnerships developed with local youth providers and (D)PCSP supported detached youth work to address anti-social behaviour in priority parks/open spaces</li> <li>Council and (D)PCSP investment in community infrastructure around parks and open spaces to encourage participation and sustainability</li> <li>Ongoing delivery of proactive work on social media and through schools to promote parental responsibility as well as reinforcing the expectation that young people using the parks/open spaces should do so in a responsible manner</li> </ul>
	- Joint procurement and deployment of mobile/redeployable CCTV solutions
3.32	<u>The planned work to improve the response to these issues</u> Members will be aware that resolving anti-social behaviour is complex and requires the input of a
3.33	range of statutory, community and voluntary partners.
3.34	Council is committed to playing its part and it is recognised that significant effort has gone in to developing the 'one Council' and partnership approach to addressing anti-social behaviour across the city. However, challenges remain in improving the effectiveness of our efforts to address these issues. The remaining challenges have informed the focus of our business improvement going forward. They are:
2.25	Operational Demand v Availability of Resource
3.35	It is recognised there is significant demand from across the city for Council to provide a front line and operational response to address anti-social behaviour. Members will be aware however,

3.36	that the available citywide Council front line resource currently stands at:
	<ul> <li>7 Safer Neighbourhood Officers (SNO's) whose main focus is working at community level to address low level anti-social behaviour. The working patterns of SNO's are Mon – Thurs 2pm – 10pm (7 SNO's), Fri/Sat 4.30pm – Midnight (3/4 SNO's)</li> <li>24 Park Wardens with part focus of job on addressing community safety issues within parks. Park Wardens work a shift pattern providing cover throughout the day from morning to park closing. For the autumn/winter period this means that Park Wardens are not available from within their normal shift pattern for evening work.</li> <li>20 casual Alcohol Enforcement Officers (AEO's) who can be deployed to support SNO's and Park Wardens at key dates and events, but this carries an additional financial cost.</li> </ul>
3.37	Operational demand for front line Council resource, even only within parks/open space, exceeds the core available resource at present (Park Wardens and SNO's). Evidence of need (both recorded incidents and anecdotal input from Elected Members and communities) informs the areas of focus and this is subject to ongoing update.
	Business Improvement
3.38	<ul> <li>Explore the short term opportunities for flexible working between SNO's and Park Wardens to meet the citywide demand at evenings and weekends.</li> <li>Additional deployment of Alcohol Enforcement Officers to support SNO's and Park Wardens at weekends and during school holidays</li> </ul>
	Council Role v PSNI Role
3.39 3.40	Partnership working between Council and PSNI in providing front line services to tackle anti- social behaviour is intrinsic to how both organisations work. Joint Council and PSNI operations are taking place most weekends and school holidays particularly focussed on parks/open spaces.
	Core to successful joint working is clarity on the individual roles and responsibilities of each organisation. For example:
3.41	<ul> <li>The remit of SNO's, Park Wardens and Alcohol Enforcement Officers (AEO's) is specified in their job descriptions are dealing with low level noise, nuisance or anti-social behaviour where it is safe to do so</li> <li>SNO's, Park Wardens and AEO's are not recruited for or trained to deal with more serious nuisance or anti-social behaviour</li> <li>These Officers do not have any supplementary powers (as PSNI do) should an individual be obstructive.</li> <li>The remit of PSNI is to address more serious nuisance or anti-social behaviour, criminality and public order situations.</li> </ul>
3.42	Members should note that there have been a number of health and safety incidents where Safer Neighbourhood Officers, Parks Wardens or AEO's have inadvertently found themselves presented with more serious anti-social or criminality. This has resulted in Officers having missiles thrown directly at them and their vehicles and weapons drawn at them. Public order consideration present themselves frequently when large groups of young people are involved

	often under the influence of drugs and alcohol and Officers are frequently subjected to verbal abuse.
	Business Improvement
3.43	<ul> <li>Guidance to be provided to Elected Members and Communities on roles and responsibilities of Council and PSNI</li> <li>More joint operational planning between Council and PSNI to reduce duplication of and maximise efforts</li> <li>Further exploration of how to maximise the Council roles in supporting this work as part of</li> </ul>
	the City and Neighbourhoods Department Change Programme
	CCTV Options
3.44 3.45	CCTV can be a useful tool; however, as a standalone resource it is not effective in dealing with and addressing crime and anti-social behaviour.
	Mobile/Redeployable CCTV and Body Worn Cameras are now available for use by Council, and PSNI can deploy Evidence Gathering Teams (EGT) when the evidence of need is established.
3.46	CCTV solutions are being used on an ongoing basis at weekends and school holidays and any evidence of offences gathered is being passed to PSNI for action.
3.47	Business Improvement
3.48	<ul> <li>Continued provision of Council procured mobile/redeployable CCTV solutions and PSNI Evidence Gathering Teams (EGT) in hot spot areas and at high risk times</li> <li>Continued use of Body Worn Cameras for Council Officers in hot spot areas at high risk times</li> </ul>
	Role of Education Authority and other Youth Providers
3.49	Crime and anti-social behaviour in parks/open spaces can often be driven by alcohol and drug
3.50	use among young people. The young people in question are often transient in nature and move in large groups between parks and open spaces and are largely detached from more structured youth provision.
3.51	Most youth providers (including the Education Authority) will not work directly with a young person under the influence of alcohol or drugs and this presents a challenge in respect of meaningful engagement with this group with a view to meeting their needs and changing their negative behaviours.
	Business Improvement
3.52	<ul> <li>A review of the specific needs of this group of young people by Belfast PCSP (detached, transient and sometimes under the influence of alcohol/drugs) has identified the need to establish Youth Provider Networks in each part of the city to improve communication, reduce duplication and improve effectiveness. A Youth Provider Network is already well established in East Belfast, with the network in West Belfast in development. Further</li> </ul>

3.55 3.56 3.57	<ul> <li>Ongoing delivery of the review of the effectiveness of existing legislation and bye-laws and report back to Committee on recommendations</li> <li>Meantime exploration of how far the parameters of existing legislation and bye-laws can be used to alleviate the issue</li> <li>Focussed Area Based Approaches</li> <li>Taking in to account Member concern and the serious level of anti-social behaviour/criminality taking place in and around Falls Park/City Cemetery and Marrowbone Park the following is proposed:         <ul> <li>A focussed area based approach should be the agreed way forward fully integrating the contributions of all relevant partners (Council, other statutory agencies and community/voluntary partners)</li> <li>The learning from the locality pilots would be incorporated to improve effectiveness</li> <li>The approach would be holistic in nature recognising the complexity of the issue</li> <li>Opportunities for physical and social regeneration to support effectiveness would be included</li> </ul> </li> </ul>
	included
	<ul> <li>Opportunities to improve wider education, health and employment outcomes in the areas would be included</li> <li>The risk of displacement of the issues would be minimised as potential for displacement to other parks/open spaces in the area would be taken in to account</li> <li>An agreed and integrated action plan would be developed for each area identifying accountable lead partners and resources needed</li> <li>Regular reporting on the plans would take place through the relevant Area Working Groups</li> </ul>